



Firstname Lastname

Date of birth: 01/01/1980 | **Nationality:** Irish | **Gender:** Female | (+353) 871234567 | professionalsoundingemail@gmail.com | <https://www.linkedin.com/in/personalisedurl/> |

Address line 1, Address line 2, POSTCODE, City, Ireland

About me: Highly motivated, highly technical individual with extensive experience in the software development industry. 2 years software delivery management experience preceded by 10 years scrum master and software test experience within the finance and insurance industry. Full software development life cycle (SDLC) experience from requirements analysis through to deployment. Strong stakeholder management skills clearly demonstrated through most recent role in software delivery within a large multinational organisation. Experience of working in both waterfall and agile environments. Experienced team manager committed to supporting individual development.

● WORK EXPERIENCE

01/10/2018 – CURRENT – Dublin
SOFTWARE DELIVERY LEAD – AXA INSURANCE

- Responsible for managing full software development life cycle from requirement refinement through to deployment, working within an Agile development framework with regular releases (6-week release cycles).
- Strong communication skills demonstrated through interactions with wide range of stakeholders – including both co-located and geographically distributed stakeholders. Negotiation skills also required in refining business requirements.
- Work closely with scrum masters and test team lead which allowed us to build a high performing team.
- During my two years as Software Delivery Lead to date, production incidents have fallen by 35% and unplanned downtime by 50%.
- Manage a team of software developers, test analysts, business analysts and release engineers. Involved in new team member recruitment in addition to providing mentoring and feedback on a regular basis.
- Have adapted to and supported team in new virtual working patterns through regular check ins with staff, regular team meetings and virtual coffee chats.

01/09/2012 – 01/09/2018 – Dublin, Ireland
SCRUM MASTER – AIB IRELAND

- Scrum master to multiple software development teams developing on the Salesforce platform – requiring considerable time management and organisational skills.
- Responsible for coordinating and facilitating daily stand ups. Role includes identifying and resolving roadblocks to team progress at an early stage in addition to monitoring and suggesting ways of improving team performance.
- Developed expert JIRA skills and have a strong familiarity with Github.
- Reported on a regular basis to relevant stakeholders on progress and any issues.

01/09/2008 – 30/08/2012 – Dublin, Ireland
SOFTWARE TESTER – ALLIANZ

- Responsible for understanding requirements to be tested for frequent software releases primarily within Agile development framework.
- Worked with Test Lead to review test documents including test plans and test reports.
- Maintained and developed relevant test cases.
- Tested software releases both manually and through development of automated testing on schedule.
- Documented and where necessary explained test findings to aid software fixes in a timely manner.

● EDUCATION AND TRAINING

01/09/2019 – 30/08/2020 – Ireland

PROFESSIONAL CERTIFICATE IN DATA SCIENCE – Technological University Dublin

- Modules included: Machine Learning, Big Data and Data Analytics.
- 1st Class Honours

01/09/2004 – 30/08/2008 – Ireland

BSC COMPUTER SCIENCE – University College Dublin

- Modules included: Web Development, Networks and Systems and Mathematics.
- Final year project: Development of Weather Forecasting System using Data Science Techniques.
- 2.1 Overall Grade

● LANGUAGE SKILLS

Mother tongue(s): ENGLISH

Other language(s):

| | UNDERSTANDING | | SPEAKING | | WRITING |
|---------------|---------------|---------|-------------------|--------------------|---------|
| | Listening | Reading | Spoken production | Spoken interaction | |
| FRENCH | A2 | A2 | A2 | A2 | A2 |

Levels: A1 and A2: Basic user; B1 and B2: Independent user; C1 and C2: Proficient user

● DIGITAL SKILLS

R | Python | Github | JIRA | SQL | Salesforce

● HOBBIES AND INTERESTS

Running

- Take part in Park Run frequently and have completed the Dublin Marathon in 2018.

Rock Climbing

- Have taken up rock climbing recently, going to a local climbing wall on a regular basis.